



ABOUT US

Uppersky Gourmet, VIP Private Aviation Caterer is located in Paris Le Bourget since 2011. Proud of its 600m2 state-ofthe-art certified kitchen lab, the first one in Paris Le Bourget airport producing food fully respecting the highest hygiene norms with European Certification FR95-277-103 CE.

The whole team is trained HACCP Method (sanitary security, analyze and food tracking) guaranteeing perfect hygiene and food safety for your passengers, and respecting aviation security.

A kitchen managed by a Chef coming from well-known restaurants and qualified to the highest standards, is here to offer you the best food fitted for your inflight requests.

An ops team coming from luxury sector and inflight catering that is very much aware of the various expectations inherent in the business aviation. This is why they will pay attention to each of your requests and respond to any of your questions or observations if any.

A team customer service-oriented that will always support you by proposing you the best for your highly demanding passengers.

CULINARY SKILLS & BEST PRODUCTS

Orders are prepared using the highest quality local & seasonal products, organic when possible, which are all sourced from our suppliers.

The Chef makes on daily basis every effort to provide passengers with the best quality and taste to give them the pleasure to eat inflight.

The team is dedicated to help you to maintain tastes with subtle blends of flavors. We offer first quality food. Products carefully chosen for their taste, freshness and traceability. Suppliers share same commitments for environmental causes, favoring seasonality of their production.

You will find in this menu an insight of what our Chef and team propose you, but of course they will be able to accommodate you with any tailor-made meals your passengers will like as well as taking into account their allergens.

Packaging and presentation is also taken into account in order to save space on board to the aircraft, optimize time and reduce handling when setting and serving the dishes.





DELIVERY AT THE AIRCRAFT

Our team delivers directly to the aircraft with our own fleet of refrigerated trucks (and/or a high-loader when requested). Uppersky Gourmet has all the authorizations from LBG airport authorities.

Upon the delivery, we will help you, will give you a hand and be available for a last minute advice.

You are more than welcome to contact our ops team 7 days a week, 365 days from 5am to 10pm LT by calling or sending us a detailed email.

Any orders sent during closing hours will be taken into account the following morning and shall be confirmed to you to the extent possible.

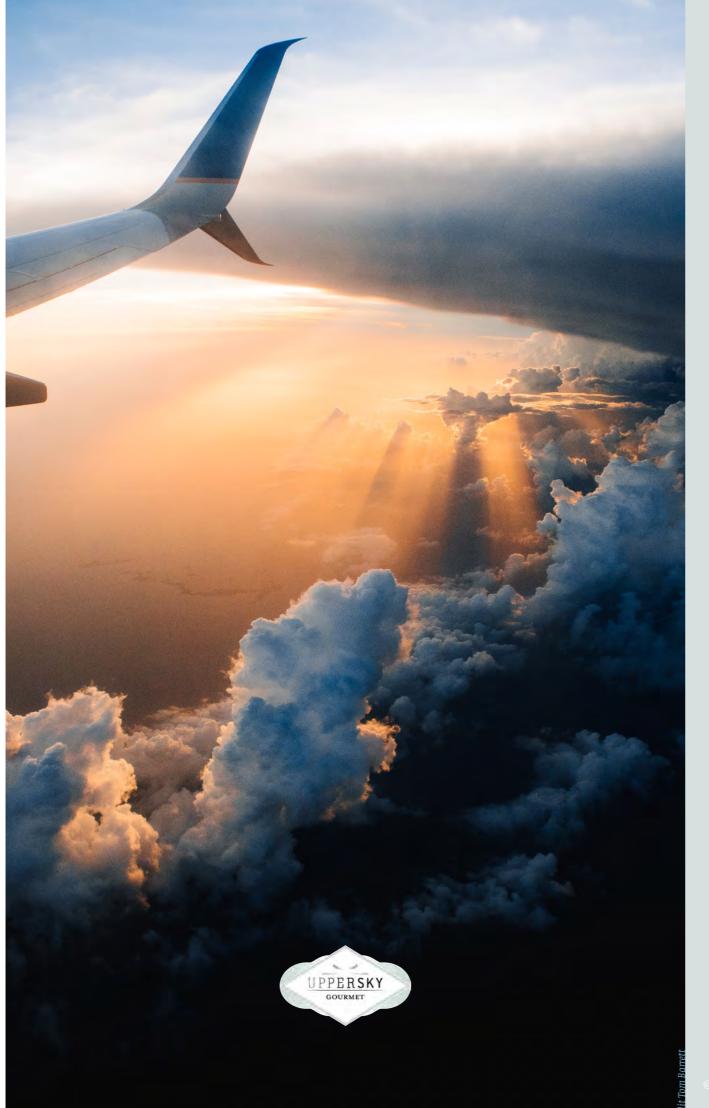
Uppersky Gourmet plays an important role in keeping your business safe. Security is a concern for everyone in the aviation industry, affecting virtually all areas of operation. The security program implemented by us has been approved by the highest authorities. It consists of measures and procedures applicable to catering stores and supplies, producing as well as handling.

Moreover, we can deliver outside this time range if we knew sufficiently in advance.

We are commited to you and we thank you for your confidence and loyalty.

Place your confidence in our hands, relax and we will make your flight a real success !





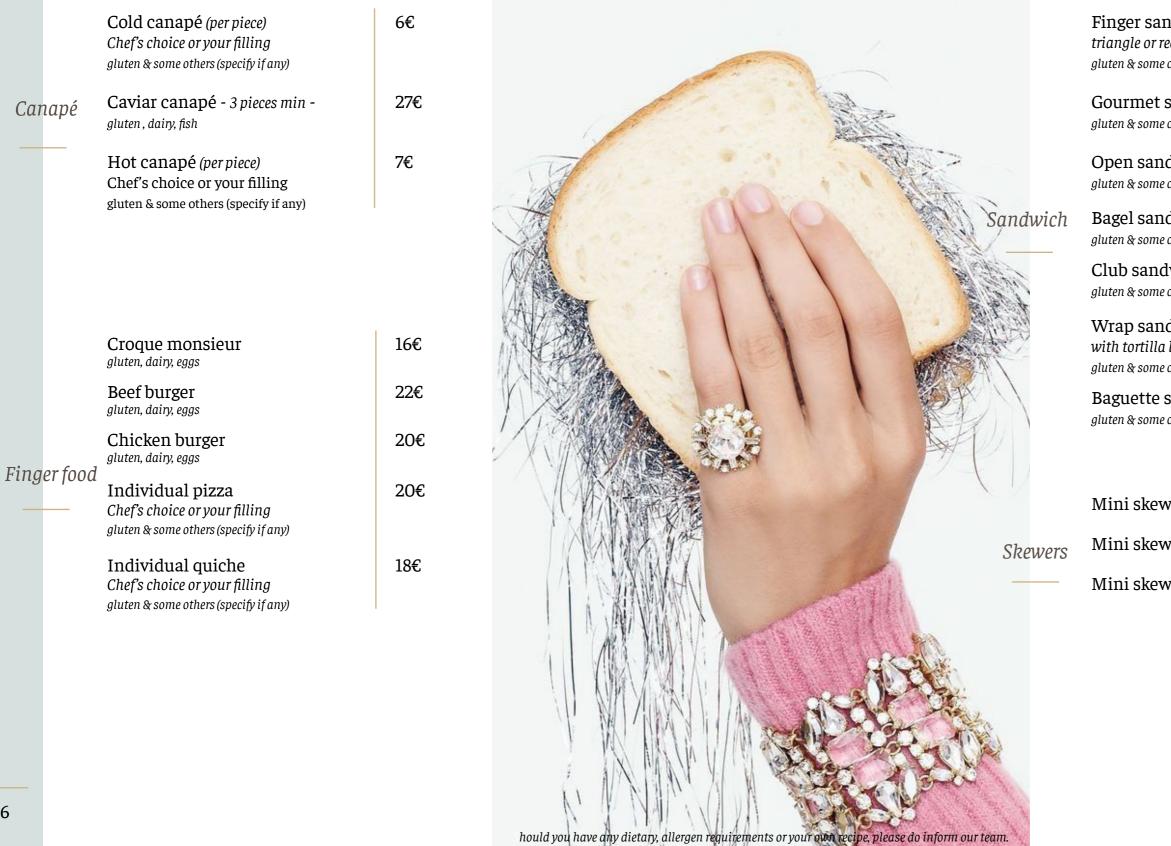
SOMMAIRE

Canapés & sandwiches Starters Salads Cold platters Soups Main course: Seafood Main course: Meat Side dishes Pasta & Risotto Desserts, Fruits Vegan Menu International food Asian Indian & Arabic Breakfast menu Children's Menu Ready to fly Beverages & Cellar Conciergerie Terms & Conditions

	6
	7
	8
	9
	11
	12
	13
	14
	15
	16
	18
	10
	19
	20
	21
	22
	23
74	-25
ΔŢ	25 26
<u></u>	
<u>۲</u> ۱۰	-28

SNACKING

LIFE IS TOO SHORT NOT TO EAT A GOOD SNACK



6

hould you have any dietary, allergen requirements or your own recipe, please do inform our team. Food pictures in this menu are here for creative purposes only and are not for purchase. © 2022

ndwich (2 pieces) ectangular crutless soft bread others (specify if any)	12€
sandwich others (specify if any)	8€
dwich others (specify if any)	11€
dwich others (specify if any)	16€
wich others (specify if any)	23€
dwich bread others (specify if any)	13€
sandwich others (specify if any)	13€
	1

vers vegetables 🦙 🥙	8€
vers chicken 🞱	8€
vers beef 🔌	9€



STARTERS

PERFECT FOR THE MOOD

	Beef carpaccio 🥝 with shaved parmesan & rocket salad ^{dairy}	38€
	Salmon & avocado tartare 🖄	42€
	Lobster tartare ⁽²⁾ with cocktail sauce crustacean, mustard, egg	70€
Cold starters	Buddha Bowl with tofu, carrot, tomato, butternut, spinach, cranberry, beetroot, ginger, pineapple, boulgur & cashew nuts nuts, gluten, soy	36€
	Duck foie gras served with gingerbread & chutney ^{gluten}	52€
	Lobster & mango salad salad, lobster meat, mango, avocado & dressing shellfish	70€
	Melon with Bresaola 😩	32€
	Scallops carpaccio 《 with passion fruit & pomegrenade ^{fish}	52€

Selection of dressing available upon request or any of your choice: balsamic, ranch, Caesar, pesto, honey mustard, citrus, lemon, sesame soy or cider.







Superfood salad eGreen leaves, cucumber, avocado, quinoa, peas, pomegranate, cherry tomato & dressing

Quinoa salad 泽 🥙 salad, quinoa, marinated vegetables, parsley,

Baked goat cheese salad salad, baked cheese with honey on toast, pine dairy, gluten, nuts

No name salad 🥝 salad, sliced duck breast, nuts, roquefort chees raisins, tomato & honey dressing nuts, dairy

Caesar salad with grilled chicken romaine lettuce, cherry tomatoes, parmesan, ci dairy, gluten, egg, shellfish

Caprese salad 🥝 tomato, mozzarella, basil, pine nuts & pesto so dairy, nuts

Greek salad 🖉 salad, cucumber, bell pepper, onion, olives, tom dairy

Garden salad 泽 🥙 salad, seasonal vegetables, tomato & dressing

Spring salad 🥙 salad, asparagus, goat cheese, hazelnut, beans dairy, nuts

> Selection of dressing available upon request or any of your choice: balsamic, ranch, Caesar, pesto, honey mustard, citrus, lemon, sesame soy or cider.

Should you have any dietary, allergen requirements or your own recipe, please do inform our team. Food pictures in this menu are here for creative purposes only and are not for purchase.



Salads



SHALL WE BEGIN?

s, parsley, mint,	42€
tomato & dressing	32€
nuts & dressing	32€
se,	36€
croutons and Caesar sauce	34€
аисе	30€
nato, feta & dressing	28€
9	24€
s & dressing	42€



COLD PLATTERS

DON'T FORGET TO SHARE

Cold cut meats ⁽²⁾ served with condiments	42€
Cured meats 'Delicatessen' <a>	42€
Cured Italian meats & antipasti 🎱 with Mediterranean grilled marinated vegetables	47€
French sliced cheese selection ⁽²⁾ served with dried fruits, butter, jams dairy, nuts	24€
Crudités (raw vegetable sticks) served with a dip allergy depending of the dip	25€
Scottish smoked salmon served with tangy cream dairy, fish	51€
Cold cooked smoked fish <a> Served with dips & condiments dairy, fish	65€
Cold seafood without lobster 🎱 served with dips & condiments dairy, fish, shellfish, molluscs	95€
Cold seafood with lobster ⁽²⁾ served with dips & condiments dairy, fish, shellfish, molluscs	130€





Should you have any dietary, allergen requirements or your own recipe, please do inform our team. Food pictures in this menu are here for creative purposes only and are not for purchase.





ARE THE SONG OF THE HEARTH AND THE HOME

Losbter bisque 🥙 served with claw meat dairy, fish, shellfish

Lentil soup $\gamma @$ served with truffle oil

Seasonal vegetable soup 🥝

Chicken noodle soup gluten, egg

Gazpacho green peas, mint & feta 🔔 served cold or hot dairy

Asparagus creamy soup 🥝 dairy

Minestrone soup gluten, eggs

Mushroom soup 🍾 🥙

Served cold in microwave container or

Food pictures in this menu are here for creative purposes only and are not for purchase.

11



70€
33€
28€
28€
32€
30€
32€
30€

hot in our flask (16€ extra)- please advise (per liter)



MAIN COURSES

I AM ON A SEAFOOD DIET

		Salmon fillet fish	38€
		Sea bass fillet fish	48€
Fi	llet	Cod fillet fish	44€
		Sea bream fillet fish	44€
		Sole fillet fish	42€
		Fish skewers (2 pieces) fish	40€

	King prawn per piece shellfish	13€
Seafood	Baked lobster tail with herbs crustacean	79€
	Scallops shellfish	47€
	Prawn skewers (2 pieces) shellfish	42€

All served with sauce & without a side dish



Roasted se with lime juid in olive oil & fish, dairy

Breaded co with some sa dairy, nuts, fish

pagestions gluten, eggs, fis

> Roasted se with steamed gluten, fish

Seared sca with watercre shellfish, mollusc, du

MAIN COURSES

I AM ON A SEAFOOD DIET

ea bass fillet 뽇 ice, candied fennel baby carrots	62€
od with mashed potato 烾 alf of Guérande, lemon & basil a	58€
salmon Toscany' style elle pasta & parmesan sh, dairy	56€
ea bream fillet d potato, aragula salad & citrus sauce	58€
allops 🙆 ess cream soup ^{Jairy}	62€

All served with sauce & a side dish aside



MAIN COURSES

MEAT ME IN THE SKY

Beef fillet	52€
	43€
Beef stroganoff 🥝	<i>dairy</i> , mustard 43€
Beef skewers (2 pie	ces) 40€
6	Beef fillet Beef bourguignon Beef stroganoff Beef skewers (2 piec

	Chicken breast	36€
Poultry	Corn-fed chicken supreme	38€
	Chicken skewers (2 pieces)	36€

Rack of lamb Veal chop Others Duck breast

All served with sauce & without a side dish

68€

46€

42€



Chef Suggestions

MAIN COURSES

MEAT ME IN THE SKY

Lamb shank thyme 《 with thyme juice & roasted vegetables	68€
Rack of lamb with mint with tomatoes provencal & green beans gluten	78€
Beef fillet with truffles <a>[2] with mashed potatoes & herbs dairy	74€
Beef fillet Rossini (depend of the market) with foie gras & crisscut potato dairy, gluten	74€
Pan-fried veal chop & asparagus ⁽²⁾ with morille mushroom sauce dairy	68€
Seared duck breast (depend of the market) ⁽²⁾ with Darphin potato & fig sauce _{eggs}	58€
Chicken supreme <a> with candied lemon & garden vegetables rice	49€

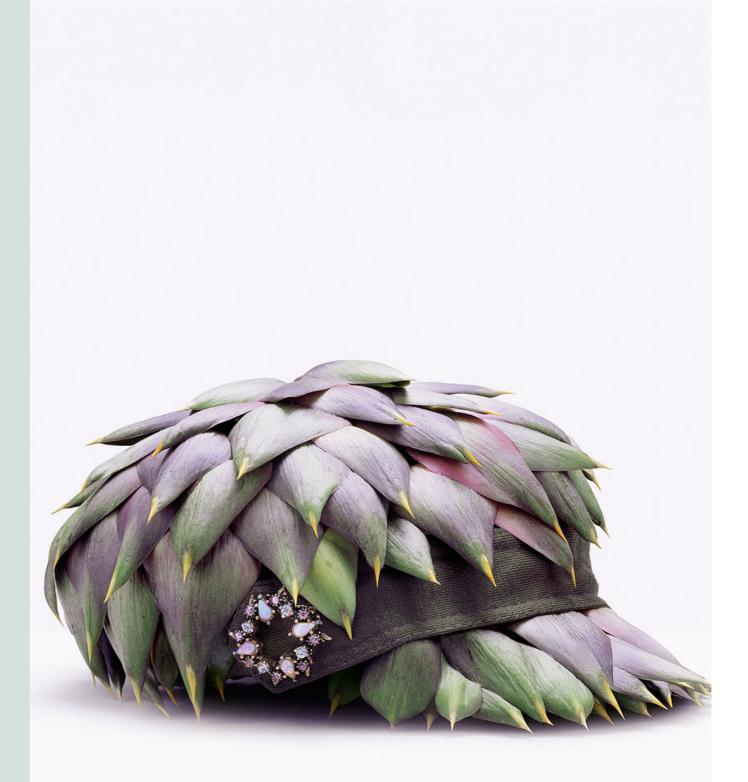
All served with sauce & a side dish aside

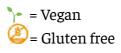


SIDE DISHES

I NEED THE KIND OF HELP THAT COMES WITH MY MAIN COURSE

	Potato or sweet potato	14€
	Rice 🍡 🎱 plain, basmati, wild, saffron	14€
	Wild rice 🍾 🖉	19€
	Garden vegetable rice 🍾 🥙	14€
	Sautéed baby spinach 🍾 🖉	19€
	Green asparagus 🍾 🖉	19€
Garnish	Sautéed mushrooms 🍾 🖉	19€
	Vegetable wok 🍾 🖉	14€
	Ratatouille 🍾 🥙	16€
	Baby vegetables grilled or steamed 🍾 🖉	19€
	Vegetable tian 🍾 🖉	19€
	Creamy spinach 🙆 dainy	14€
	Mashed potatoes or sweet potatoes 🙆 dairy	14€
	Potato gratin dauphinois 🥝 dairy	19€





Should you have any dietary, allergen requirements or your own recipe, please do inform our team. Food pictures in this menu are here for creative purposes only and are not for purchase.

MAIN COURSES

EAT PASTA, RUN FASTA

Plain pasta of your choice gluten, eggs

Pasta with truffles gluten, dairy, eggs

Seafood or prawn pasta gluten, eggs, dairy, fish, molluscs, shellfish

Lobster pasta gluten, eggs, dairy, shellfish

Beef lasagna gluten, eggs, dairy

Pasta

Vegetarian lasagna gluten, eggs, dairy

Sauce for pasta Arrabiata 🍾 🖉 Bolognaise 🖉 Carbonara 🙆 | dainy Pesto 🎱 | dairy, nuts

Mushroom risotto 🥝 dairy

Asparagus risotto 🖉 dairy

Seafood or prawn risotto 🖉 fish, shellfish, molluscs

Truffle risotto 🖉 dairy



15

Should you have any dietary, allergen requirements or your own recipe, please do inform our team. Food pictures in this menu are here for creative purposes only and are not for purchase.

Risotto

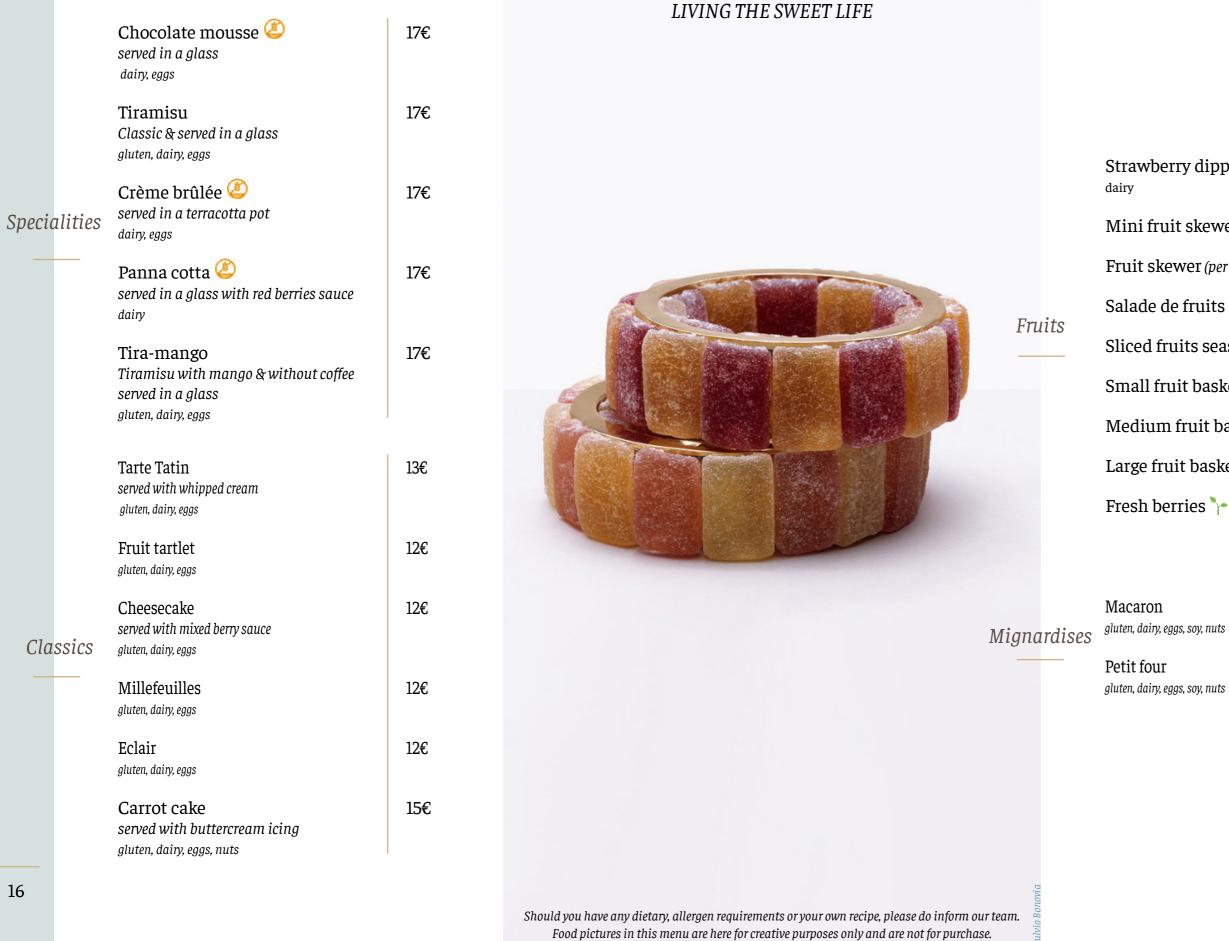


14€ 48€ 58€ 70€ 38€ 36€ 18€

36€ 38€ 70€ 58€



DESSERTS



ry dipped in chocolate	5€
t skewers (per piece) 🍾	8€
wer (per piece) 🍾	12€
e fruits	16€
iits seasonal 🍾	28€
it basket ႃ	37€
fruit basket ႃ	54€
it basket 🍾	95€
ries 🥍 on re	equest

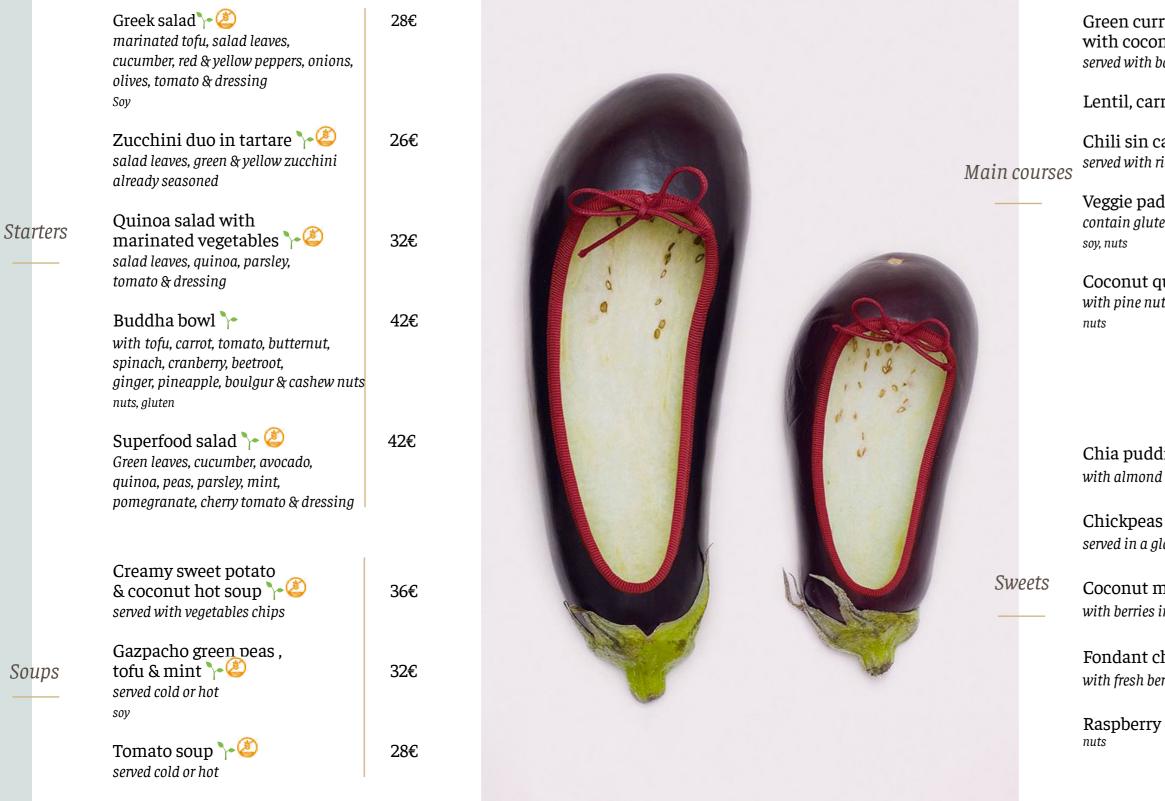
	2.50€
gs, soy, nuts	
	5,50€
gs, soy, nuts	





VEGAN MENU

VEGAN HAVE VEGETABLES PLANT BASED



Should you have any dietary, allergen requirements or your own recipe, please do inform our team. Food pictures in this menu are here for creative purposes only and are not for purchase.

rry vegetables onut milk ᡨ III basmati rice	38€
rrot & potato stew 🍾 🥙	36€
carne 🍾 🖉 rice	36€
d Thaï 🍾 🥙 ten free noodles	36€
quinoa risotto 🎤 🖉 uts & raisins	38€

ding ႃ 🥙 d milk & fresh fruits in a glass	17€
s chocolate mousse 🎤 🎱	19€
nilk panna cotta ႃ 🥙 in a glass	17€
chocolate 🍾 🥙 erries	16€
y cheesecake 🍾 🅙	16€



WORLD OF FOOD

Asian

	Sushi sashimi maki california roll (per piece) mention any possible allergens	5€
Cald	Edamame 🍾	18€
Cold dishes	Chicken Thaï salad 🥝 fish, shellfish, mollusc, soy, nuts, sesame	32€
	Shrimp Thaï salad 🥙 fish, shellfish, mollusc, soy, nuts, sesame	36€
	Fried spring roll - Nem with shrimps or chicken (2 pcs) dairy, gluten, egg, fish, shellfish, soy, nuts, sesame	8€
	Spring roll (per piece) 🙆 with shrimps fish, shellfish, soy, nuts, sesame	12€
	Prawn tempura (2 pcs) gluten, eggs, fish, shellfish, soy, nuts, sesame	10€
Hot dishes	Miso soup (per liter) soy, fish, gluten	34€
	Tom Yang soup (per liter) with shrimps fish, shellfish, mollusc, soy, gluten	34€
	Fried noodles with beef sate gluten, eggs, soy, nuts, sesame	42€
	Fried noodles with prawns with sesame in sweet & sour sauce gluten, egg, fish, shellfish, soy, nuts, sesame	42€





Should you have any dietary, allergen requirements or your own recipe, please do inform our team. Food pictures in this menu are here for creative purposes only and are not for purchase.

WORLD OF FOOD

Indian

		Meat or vegetable samosa (per piece) gluten, eggs, fish, shellfish, soy, nuts Naan bread	on re	7€ equest
Tik mas	eka sala	Chicken dairy, shellfish, nuts Shrimps dairy, shellfish, nuts		39€ 39€
		Chicken ខ _{dairy}		39€
Си	rry	Lamb 塗 _{dairy}		39€
		Vegetables 🙆 _{dairy}		39€
		Chicken 🥙 dairy, nuts		43€
Biry	vani	Lamb ខ dairy, nuts		43€
		Vegetables 🥝 dairy, nuts		43€
		Chicken tandoori 🖄 dairy, nuts		37€
Ροι	ıltry	Chicken tikka 🎱 dairy, nuts		37€
		Butter chicken ⁽²⁾ dairy, nuts		37€



Hot mezze Kebbe, fataye gluten, dairy, eg

Pita bread

Fattoush s gluten, sesame

Authentic gluten

Cold dishes

Hot

dishes

Baba Ghan dairy, sesame

Hummus sesame

Labneh 🥝

Stuffed wi

Grilled me

Tajine (chic served with v

Royal cous with lamb, ch gluten

Baklava (per piece) gluten, dairy, eggs, soy, nuts, sesame

Medjoul dates 湷 🖉

Arabic

2 e (per piece) Per, falafel, kefta, sambousek Pggs	8€
d (5 pieces per bag) ႃ	6€
salad 🍾	18€
c Lebanese tabbouleh 🍾	24€
inouj 🕙	18€
s `}- ❷	18€
	18€
rine leaves (Warak Enab) 3 pieces 🍾 🎱	15€
eat mix 🞱	56€
icken or lamb) 🥙 vegetables	48€
ISCOUS chicken, sausages & semolina	56€

on request

on request

▶ = Vegan● = Gluten free



EAT BREAKFAST ...

Bircher muesli with fruits served in a glass gluten, dairy, nuts	18€
Parfait yogurt granola with berries served in a glass gluten, dairy, nuts	18€
Pancakes or crepes - 3 pieces with topping gluten, dairy, eggs	12€
Mixed cereals	8€
Fruit salad 🎤 🥙	16€
Mini breakfast pastries Classic breakfast pastries gluten, dairy, eggs	2€ 3€
Muffin or brownie gluten, dairy, eggs, nuts	4,50€
Cookie gluten, dairy, eggs, nuts	4€
Bread roll or Fusette (small size bread pce) `r gluten, sesame	1.90€
Baguette (whole size) pluten	3,10€



Porridge w gluten, dairy

Plain egg of scrambled, be made with 3 eggs

Scrambled plain or with eggs

Omelette g made with 3 eggs

Breakfast i Grilled bac Grilled tor Baked bea Sautéed on Hash brow gluten Sautéed sp

Cold

dishes

Pastries

BREAKFAST MENU

... TOGETHER IN A PLANE

with milk	12€
of your choice 🧼 boiled, omelette, poached. 3 eggs	15€
d eggs 쐴 h herbs	21€
garnished of your choice ⁽²⁾ Beggs	21€

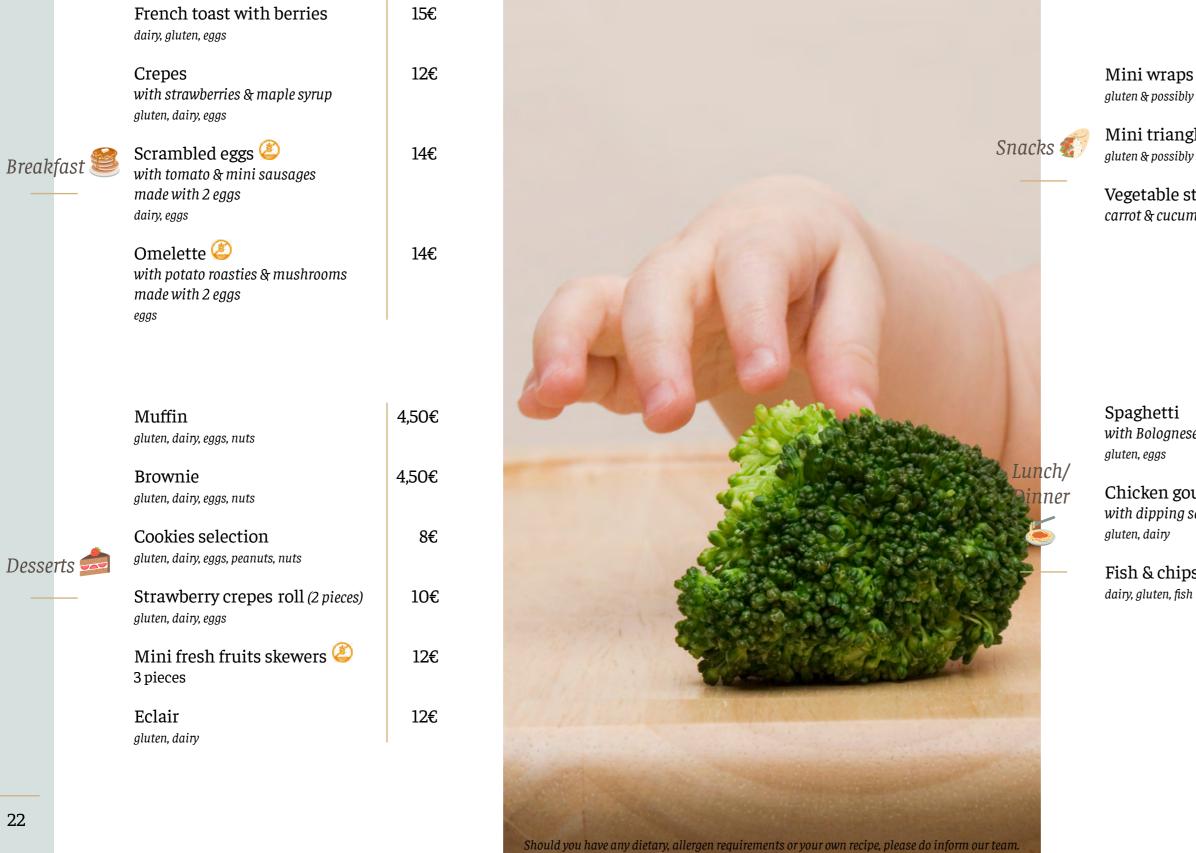
: mini sausage 🞱	10€
acon 🕙	10€
mato 🍾 🖉	8€
ans 🍾 🖉	8€
or grilled mushrooms 🍗 🖉	10€
wn potatoes 'roastie' 🦒	8€
pinach with garlic 🍾 🖉	10€



CHILDREN MENU

YOU CAN NOT TELL A HUNGRY CHILD YOU GAVE HER/HIM FOOD YESTERDAY

Food pictures in this menu are here for creative purposes only and are not for purchase. © 2022



22

OS (2 pieces)	10€
bly some others (specify if any)	
ngle sandwiches (4 pieces)	12€
bly some others (specify if any)	
sticks `}~ 🎱 umber with hummus	14€

	18€
ese sauce	
goujon, country potato g sauces	18€
ips	20€



READY TO FLY

BREAKFAST, LUNCH, DINNER MEAL TRAYS

They are presented on large atlas trays and perfect fit for short flights or flights without cabin crew (as they are ready to serve).

Breakfast «Chef's choice» fresh juice | bread rolls | French pastries | yogurt fruit salad | butter | jams cold main course or hot main course

Snacking «Chef's choice» sandwich baguette muffin |chocolate bar | fruit beverage 330ml can

Lunch Dinner «Chef's choice» starter cold or hot main course with a side dish cheese with bread & butter | dessert

Breakfast «Chef's choice»

Orange juice | bread rolls | French pastries yogurt | fruit salad | butter | jam & honey cold main course (meat cold cuts with sliced cheese) or hot main course (omelette or scrambled eggs with a side dish)

Lunch Dinner «Chef's choice» starter or salad cold or hot main course (fish or meat) with a side dish cheese with bread & butter | dessert

> Please consult us if you have some preferences or suggestions, we will do our best to please you at no extra cost.

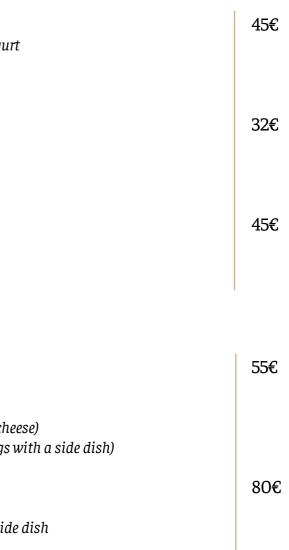
Should you have any dietary, allergen requirements or your own recipe, please do inform our team. Food pictures in this menu are here for creative purposes only and are not for purchase.

23

Crew

VIP

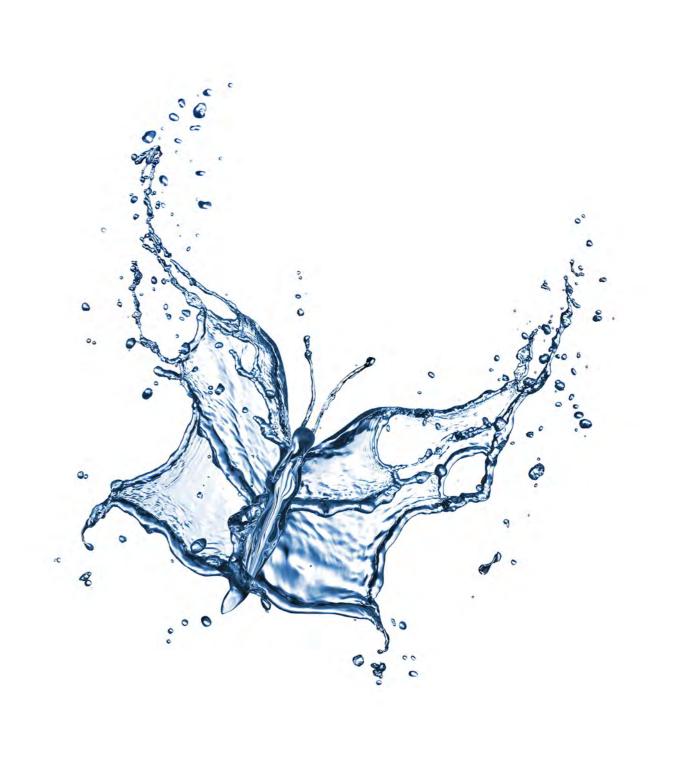
They contain a cutlery set with napkin, salt and pepper and condiments.



BEVERAGES

SERVED PER LITER

Juices	Orange grapefruit lemon melon Grape pineapple tomato Apple pear carrot Red berries Mango Multifruits cocktail	22€ 30€ 36€ 44€ 60€ 36€
	Green detox juice 500ml celery Beetroot & carrot detox juice 500ml	20€ 20€
Smoothies	Exotic smoothie possibility celery Red smoothie Green smoothie	36€ 36€ 36€
	Lemon & mint detox water 1L Lemon, mint & cucumber detox water 1L	17€ 19€
	Still water	
	Evian, Volvic, Vittel (33cl, 50cl) Fiji water (33cl, 50cl) Evian, Volvic, Vittel (1L, 1.5L) Voss water	4,50€ 5,50€ 6€ 7.50€ 6€ 8€ on request
Water	Sparkling water	
	San Pellegrino, Perrier (33cl, 50cl) San Pellegrino, Perrier 1L Voss water & other brands	4,50€ 5,50€ 6€ on request
	Soft drink in a can 33cl Beer in a can or in a bottle 33cl	4,50€ 6€ 9€
	Ice Ice cubes 1kg Dry ice 1kg	5€ 16€



24



Champagne

Roederer Cristal Dom Perignon vintage Ruinart blanc de blancs Ruinart brut Laurent Perrier La Cuvée Brut Veuve Clicquot Brut Any other brands....

> WINES (OTHER VINTAGE AND 'GRAND CRUS') & SPIRITS ARE AVAILABLE ON REQUEST. LET US KNOW AND WE WILL DO OUR VERY BEST TO FIND IT.



Price on request

CONCIERGERIE

WHATEVER, WHEREVER

We are at your service 7 days a week for any products request of yours which is available in Paris & around.

Dedicated Services

We also propose you the services that you need for the expectations for your flight and passengers:

Personal shopping service & courier, dish cleaning, storage and cooling, high loader (off-loading & loading), meet upon arrival service

Cabin Essentials

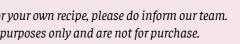
All items you will require to make your flight a success can be provided:

Oshibori towels (Bvlgari, Hermes, Roger & Gallet...), pillow, blanket, slippers, kitchen equipment (glassware, china...), cleaning essential (kitchen roll, tissues, gloves...)

Épicerie fine

For your most detailed delicatessen, we will bring you: Caviar (from Petrossian, tins from 30g, 50g, 125g...), Balik salmon, macarons & chocolates from your prefered brand, tea, celebration Cakes (from 24 to 48 hours notice required) or flowers, ...

> Please consult us ahead for some concierge items which might have to be ordered in advance. Conciergerie fees will be applied



TERMS & CONDITIONS

1 GENERAL TERMS

In these terms and conditions of sale, the 'company' means LBG Catering SAS; the 'goods' means any items of whatsoever nature which is to be sold or supplied by the company including services; the 'purchaser' means the person firm or body corporate which buys or has agreed to buy the goods. The goods are designed to private and corporate aircrafts. The Company delivers food and offers concierge services according to the orders placed by the Purchaser, as part of a personalized and qualified service. These General Conditions of Sale shall apply to and form part of every contract of sale entered into by the Company. All orders are accepted and executed on the understanding that the Purchaser is bound by these General Conditions of Sale which shall govern the contract to the exclusion of any other terms and conditions subject to which any such order is accepted or purported to be accepted, or any such order is made or purported to be made, by the Purchaser.

2 HYGIENE AND SAFETY

The Company guarantees to be in full accordance with all European hygiene and safety standards. The Company is controlled by independent labs certifying the upmost control on hygiene. The Company is strictly monitoring the strongest security and safety methods to provide the safest service loaded and consumed on board.

3 ORDERS

The Purchaser shall place its order to the Company by e-mail. On receipt, the Company shall confirm or not the feasibility of the order by e-mail. In any case, the Company shall respond to the Purchaser. Orders placed by the Purchaser are considered definitive once the Company confirms them. An order pricing shall be sent if requested by the Purchaser. All orders placed by the Purchaser and confirmed by the Company shall be subject to these Conditions of Sale. The Purchaser shall

be responsible to the Company for ensuring the accuracy of any order (including any

specific request), and for giving the Company any necessary information relating to the Goods within a sufficient time to enable the Company to perform the order in accordance with its specifications. To be processed and accepted by the Company, orders, including amendments ormodifications, must be placed and confirmed at least 24 hours before loading time. If an order, specific request or a modification is sent to the Company less than 24 hours before loading time, the Company shall not be bound by this and may not be in a position to confirm such request. When possible, the Company shall make its best efforts to satisfy the amendment but it shall not be responsible if such order, specific request or modification cannot be satisfied.

4 TAX FREE PAYMENT

Any aircraft operator landing in France can benefit from Tax Free payment under the condition that more than 80% of its activities take place outside the French territory. If a Tax Free transaction is needed, the aircraft operator or its representative must provide the Company a copy of a valid AOC (Aircraft Operator Certificate) 24 hours before the delivery. In any other case, the aircraft operator or ts representative will be subjected to local VAT taxation.

5 DELIVERY, LOADING & HANDLING FEES

'Delivery' encompasses all fulfillments of an order made to the client, in a place other than our company premises. Delivery times are only given by way of information and indication, but are given as precisely as possible, depending on our company's possibilities regarding supply and transportation. Deliveries are to be scheduled during the opening hours. Before and beyond and for a night delivery the purchaser shall consult the company whom will do its very best to give satisfaction but with no guarantees. Our company therefore makes all efforts to observe the delivery times it indicates when accepting the order, as per the logistical deadline used as a reference in the trade, and to fulfill the orders, except in the case of force majeure, or in the event of circumstances beyond its control such as strikes, freezing temperatures, fire, storms, floods, epidemics, difficulties in obtaining supplies, official bans, traffic jams, accidents, this list not being exhaustive. Failures to observe delivery times shall not give rise to damages, deductions or cancellation of the orders being handled. Our company will keep the client informed in a timely fashion of any of the cases or events listed above. In all hypothesis, delivery within the deadline can only take place if the client is up to date with his obligations towards our firm, whatever the reason. In case of a delay of the crew member exceeding more than 20 minutes, the company may apply some possible waiting fees as the delivery team has to be at the client's full disposal and cannot be assigned to other tasks. Delivery, loading and handling fees depend on the type of vehicles needed for each order.

DELIVERY & LAST MINUTE DELIVERY LOADING (BY VAN):

Category 1 - 70 euros (LEARJET, BEECHCRAFT, CITATION, FALCON 20150) Category 2 - 95 euros (GULFSTREAM, FALCON, CHALLENGER, GLOBAL EXP, EMBRAER) Category 3 - 170 euros (BOEING 727, 737, AIRBUS 319, 320, 321, YAK 42) Category 4 - 350 euros (BOEING 767, 747, AIRBUS 310, 330, 340)

OFF-LOADING (BY HIGHLOADER)

Category 3 (BOEING 727, 737, AIRBUS 319, 320, 321, YAK 42) 310 euros Category 4 (BOEING 767, 747, AIRBUS 310, 330, 340) 335 euros

DELIVERY LOADING (BY HIGHLOADER)

Category 3 (BOEING 727, 737, AIRBUS 319, 320, 321, YAK 42) 520 euros Category 4 (BOEING 767, 747, AIRBUS 310, 330, 340) 570 euros

6 PRICES

All prices are exclusive of Value Added Tax (VAT) or any other required tax, which will be charged at the applicable rate in addition to the price. The Company reserves the right to amend its prices without notice. In the event of a price change and unless otherwise agreed in writing, prices for orders scheduled for immediate delivery shall be those in effect at the time of the order. Orders not for immediate delivery will be subject to prices in effect on the date of delivery. If an accepted order or a specific request is received and registered by the Company 4 hours before loading time, an extra charge of 30% of the price shall apply. The Company shall refer to the opening hours to apply the extra 30% charges. All orders confirmed and delivered outside the opening hours (night delivery) will be subject to an extra delivery charge of 30% of the price. All catering and concierge orders are submitted to a safety fee calculated on an additional 15% of the total invoice. All catering and concierge orders are submitted to an additional 10% of the total invoice if the invoice is to be paid by an intermediary (brokers, handlers, business finder etc..).

7 CONDITIONS OF PAYMENT

All payments shall be made prior delivery (or upon delivery if not specified in the confirmation) unless special accounting arrangements have been made by prior agreement with the company. Credit card information shall be requested and a deposit from 10% to 50% may be requested in order to fully confirm the order.

TERMS & CONDITIONS

8 ACCEPTED METHODS OF PAYMENT

The Company only accepts payments by cash and following credit card: Master Card, Visa and American Express. Payment with American Express are submitted to an additional 3% of the total invoice. Payments are accepted in Euro and in the following currencies: US Dollars, Pounds and Swiss francs, with application of the official exchange rate in force on the date of payment.

9 COURRIER & CONCIERGERIE FEES

For all Concierge services and specific orders requesting courier facilities, a charge of 70 euros/hour will be due with a minimum charge of one hour. The Company only applies full hour and no fraction hour. In the case the Purchaser is asking the Company to pick-up pre-paid order to a supplier, the Company will apply a minimum 110 euros carrier fee per hour, calculated on the number of pick-up to do. The Company reserves the right to amend its prices without notice. In the event of a price change and unless otherwise agreed in writing, prices for orders scheduled for immediate release shall be those in effect at the time of the order. Orders not for immediate shipment will be subject to prices in effect on the date of shipment.

10 CANCELLATION FEES

In case of partial or full food items cancellation, for any reason, including requests to remove items from a registered order, the Company will apply the following compensation terms (opening hours are the reference hours for the calculation of the cancellation fees):

Up to 12 business hours before scheduled delivery time: no charge will be due. From 12 to 6 business hours before scheduled delivery time: a charge of 50% of the initial order will be due.

Less than 6 business hours before scheduled delivery time: the total price of the confirmed order will be due.

In the case of a cancellation made outside the opening hours, the opening time will be considered as reference time of cancellation for the calculation of the cancellation fees. Any specific request or Concierge Services will be charged in full, no cancellation will be accepted. All cancellations and/or items removed must be made in writing. No cancelations by telephone will be accepted.

11 CLAIMS

Any claim or complaints must be made in writing and sent to the Company in the next 24 hours maximum after loading. After this period, no claim or complaint will be admissible and the company will consider the service was in coming within 8 days from the invoice date.

12 LATE PAYMENT

If any amount due by the Purchaser to the Company is not paid on time, interest shall automatically accrue on it at the Euribor 3 months rate in effect at the due date plus 15 points, and it shall not be necessary to provide any official notification thereof. In addition, all costs related to the debt recovery will be borne by the Purchaser. If the Purchaser fails to make any payment when due in accordance with these Conditions of sale, the Company reserves the right in its absolute discretion and without prejudice to any of its other rights of remedy to suspend all further deliveries until such payment has been made in full together with any other amounts owing to the Company whether the due date for payment has been reached or not, if so requested by the Company or, at the Company's option, to cancel the order without prior notice.

13 FORCE MAJEURE

The following are considered as cases of force majeure, events beyond the control of the parties concerned that they could not reasonably be expected to foresee, and that they could not reasonably avoid or surmount, to the extent that their occurrence makes the fulfillment of these obligations totally impossible. In particular, the following are included as cases or force majeure, releasing our company from its obligation to deliver within the deadlines initially anticipated: strickes held by all or part of our company's staff or its usual transporters, fire, flooding, war, production shutdowns due to fortuitous breakdowns, impossibility of receiving supplies of basic commodities, epidemics, closure due to heavy thaws, road blocks, strikes or breaks in the supplies for a reason non attributable to our company, any other cause of a break in supplies attributable to our suppliers or any otheer cause (whether or not of a like nature) beyond the company's control. Under such circumstances, our company will inform the Client in writing, specifically by E-mail, within one hour of the date when the events occurred, the contract binding our company and its client may be terminated by the most diligent party, without either of the parties being able to claim any damages. Such termination would come into effect on the date of the first delivery of a registered letter with request of acknowledgement of receipt, cancelling said sales contract. Any such cancellation or termination will result in the reimbursement by our company of the sums already paid by the client, to the exclusion of all other indemnities.

14 ARBITRATION

These Terms and Conditions of Sale and relating matters shall be governed by and construed in accordance with the Laws of France and all disputes shall be submitted to the jurisdiction of the Courts in the district of the Court of Appeal of Pontoise.



OPENING TIME

Monday to Sunday

5am - 10pm

flexible if needed

OPERATION DEPARTMENT

ops@uppersky-gourmet.com Tel: +33175690280

COMMERCIAL DEPARTMENT

jessy.delcourt@uppersky-gourmet.com Tel: +33175690280

ACCOUNTING DEPARTMENT

accounting@uppersky-gourmet.com Tel: +33175690286

www.uppersky-gourmet.com